

25/05/2018

## PRIVACY STATEMENT

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Wicket VOF processes personal information in compliance with this privacy statement. For further information, questions or comments on our privacy policy, please contact us via [Jasper@wicket.be](mailto:Jasper@wicket.be)

### Purposes of the processing

Wicket VOF collects and processes customers' personal data for customer and order management (customer administration, order/delivery follow-up, invoicing ...).

### Legal foundation for the processing

Personal data is processed based on Article 6.1. (a) consent and (b) required for the implementation of an agreement of the General Data Protection Act. Insofar as the processing of personal data takes place based on article 6.1. a)(consent), customers always have the right to withdraw the given consent.

### Transfer to event organisers

If explicit consent has been given, Wicket VOF will transfer data to the event organisers, which are companies or societies within the European Economic Area. Wicket VOF guarantees that these recipients will take the necessary technical and organisational measures for the protection of personal data.

### Retention period

Personal data processed for customer management will be stored for the time necessary to satisfy legal requirements (in terms of bookkeeping, among others). For ticketbuyers, this is up until one year after the event date where tickets were purchased or acquired for. This for reasons of support and bookkeeping. For organisers, Wicket VOF keeps their data as long as the collaboration exists.

### Right to inspection, improvement, deletion, limitation, objection and transferability of personal data

The customer has at all times the right to inspect their personal data and can have it improved/improve it should it be incorrect or incomplete, have it removed, limit its processing an object to the processing of their personal data based on Article 6.1 (f), including profiling based on said provisions. Furthermore, the customer is entitled to obtain a copy (in a structured, standard and mechanically readable form) of their personal data and to have said personal data forwarded to another company. In order to exercise the aforementioned rights, the customer is requested to send an e-mail to the following address: [Jasper@wicket.be](mailto:Jasper@wicket.be)

### Direct marketing

The customer is entitled to object free of charge to the processing of any processing of their personal data aimed at direct marketing. Wicket VOF will never use its data for marketing purposes. Only event organisers can use their obtained data for this.

## Complaint

The customer has the right to file a complaint with the Belgian Privacy Protection Commission (35 Rue de la Presse, 1000 Brussels - [commission@privacycommission.be](mailto:commission@privacycommission.be)).